



*Plan of technical assistance, maintenance prices and warranty terms*



***PLAN OF TECHNICAL ASSISTANCE, MAINTENANCE PRICES AND WARRANTY  
TERMS***

## **PLAN OF TECHNICAL ASSISTANCE, MAINTENANCE PRICES AND WARRANTY TERMS**

***In general terms of guarantee policy and briefly summarizing the conditions in the specific documentation, are described below the main criteria and applicable warranty coverage for vehicles Comarth.***

- ***2 years warranty on the vehicle***
- ***1 year for lead batteries***
- ***3 years Lithium Battery***

***The vehicle warranty covers repair and replacement of inefficient parts from factory default by original parts without any cost for the customer. This guarantee is valid when the instructions in the corresponding documentation be respected and all maintenance operation be done.***

***The authorized dealer or workshop is responsible for activating the vehicle's warranty by confirming operations and controls provided in the manual Comarth services, confirming the condition of the vehicle prior to delivery to the customer. He also has to complete the documentation listed in the "plan of technical assistance, maintenance and warranty" which requires the following steps:***

- ***Confirmation or review and inspection of the vehicle. (Page 03)***
- ***Filling with proprietary information (page 04)***
- ***Signature and stamp of the client according with vehicle warranty terms (page 10)***
- ***Shipment of documentation to after sales Comarth for final activation of the guarantee (page 11)***

***Note that the deadline for activating the guarantee is 3 months from the acquisition of the vehicle. Otherwise it will be valid from the date of invoice Comarth vehicle by the dealer or customer.***

***This manual is the first record that must save the customer to maintain the validity of the warranty for your vehicle. The stamp dealer or an authorized service workshop delivery is proof of warranty.***

***Warranty conservation requires other operations such as maintenance in compliance with the set time. Inspection intervals are determined by the tables below.***

## MAINTENANCE PRICE FOR COMARTH VEHICLES

	First inspection S.A.T.	Second inspection S.A.T.	Third inspection S.A.T.
<b>LEAD BATTERIES SYSTEM PRICE</b>	3000 Km o 1 year 200 €	6000 Km o 1 year 200 €	9000 Km o 1 year 200 €
<b>LiFePO BATTERIES WITH A.C. SYSTEM PRICE</b>	10000 Km o 1 year 150 €	20000 Km o 1 year 150 €	30000 Km o 1 year 150 €

*The price of the inspection services is standard for all distributors or Comarth workshops partner.*

*Working time necessary for the services are established and updated by Comarth Engineering. The elements of obligatory replacement will be supplied by the factory for the agreed price for that replacement.*

*All inspection or repair operations must be reflected by the workshop by stamp and signature on the corresponding provision of the services performed space*

*All work on vehicles within the warranty period must be requested to Comarth for approval following the procedure established.*

*The pricing of spare parts is established by documents provided by Comarth with explosive views.*

## **EXTENDED WARRANTIES THROUGH PREVENTIVE MAINTENANCE CONTRACT**

***The aim of these agreements is to provide the customer a maintenance of the vehicle that meets the main needs of maintenance, through a monthly fee, depending on the contract chosen, allows an extension of the warranty to 5 years in the indicated components.***

## **MAINTENANCE CONTRACT**

***Maintenance contracts adapted to customer needs***

## **STANDARD CONTRACT**

***An annual intervention by a technician Comarth or authorized workshop.***

***The objective of this intervention is to make the functions of the annual inspection and carry out further analysis of all vehicle components.***

## **ADVANCED CONTRACT**

***Through this contract will be done two annual interventions for Comarth technician or authorized workshop.***

***By interventions are carried out all the duties of service or periodic inspection and supervision, adjustment, adjustment or repair of all components of the vehicle described in the table below.***

## **PREMIUM CONTRACT**

***El objetivo de este contrato es proporcionar una extensión total de la garantía con un número ilimitado de intervenciones siempre y cuando se aperciban anomalías severas en el vehículo.***

***The aim of this contract is to provide a complete warranty extension with an unlimited number of intervention as long as severe anomalies in the vehicle be realized.***

***Periodic testing of all basic points of the vehicle will be made and including the following elements:***

- Power train (motorization y transmission)***
- Batteries***

***Note that all elements of the vehicle which require the replacement for natural worn out or because they have been caused by an improper use of the vehicle shall be excluded from these contracts.***

*In the following tables are showed the prices as function of chosen model and the number of vehicles located in a same location.*

#### STANDARD CONTRACT

Price	Lead batteries			LiFePO Batteries		
	C.Rider	C.Rider Sport	T Truck	C.Rider	C.Rider Sport	T Truck
1 to 3 vehicles	20 €	20 €		18 €	18 €	18 €
4 to 10 vehicles	18 €	18 €		17 €	17 €	17 €
Over 10 vehicles	16 €	16 €		15 €	15 €	15 €

#### ADVANCED CONTRACT

Price	Lead batteries			LiFePO Batteries		
	C.Rider	C.Rider Sport	T Truck	C.Rider	C.Rider Sport	T Truck
1 to 3 vehicles	61 €	61 €	61 €	59 €	59 €	59 €
4 to 10 vehicles	54 €	54 €	54 €	52 €	52 €	52 €
Over 10 vehicles	52 €	52 €	52 €	50 €	50 €	50 €

#### PREMIUM CONTRACT

Price	Lead batteries			LiFePO Batteries		
	C.Rider	C.Rider Sport	T Truck	C.Rider	C.Rider Sport	T Truck
1 to 3 vehicles	91 €	91 €	91 €	89 €	89 €	89 €
4 to 10 vehicles	80 €	80 €	80 €	78 €	78 €	78 €
Over 10 vehicles	78 €	78 €	78 €	76 €	76 €	76 €

SERVICES	Basic		Medium		Premium	
	Lead	Lithium	Lead	Lithium	Lead	Lithium
Reading of service history and notes from previous inspections	✓	✓	✓	✓	✓	✓
Check controller fault codes	✓	✓	✓	✓	✓	✓
Check / change motor brushes, if necessary	✓	✓	✓	✓	✓	✓
Check brake fluid	✓	✓	✓	✓	✓	✓
Check tyres pressure	✓	✓	✓	✓	✓	✓
Check windshield fluid level	✓	✓	✓	✓	✓	✓
Check differential oil	✓	✓	✓	✓	✓	✓
Check / Change Motor brushes (D.C. motor)	✓	-	✓	-	✓	-
Check / Change silentblocks	✗	✗	✓	✓	✓	✓
Stability bar support (A-MSRA)	✗	✗	✓	✓	✓	✓
Motor (C-MTSA)	✗	✗	✓	✓	✓	✓
Front wishbone checking	✗	✗	✓	✓	✓	✓
Stability bar	✗	✗	✓	✓	✓	✓
Brake pedal	✗	✗	✓	✓	✓	✓
Hand brake	✓	✓	✓	✓	✓	✓
Brakes pad and disc	✗	✗	✓	✓	✓	✓
Check torque of screws	✓	✓	✓	✓	✓	✓
Hub bearings	✗	✗	✓	✓	✓	✓
Ball joint	✗	✗	✓	✓	✓	✓
Transmission	✗	✗	✗	✗	✓	✓
Steering rack	✗	✗	✓	✓	✓	✓
Front suspension	✗	✗	✓	✓	✓	✓
Rear suspension	✗	✗	✓	✓	✓	✓
Lock mechanism	✗	✗	✗	✗	✓	✓
Battery charger	✗	✗	✗	✗	✓	✓
Brake pump	✗	✗	✓	✓	✓	✓
Lever switches	✗	✗	✓	✓	✓	✓
Converter	✗	✗	✓	✓	✓	✓
Controller	✗	✗	✓	✓	✓	✓
Lighting	✗	✗	✓	✓	✓	✓
Display	✗	✗	✓	✓	✓	✓
Acoustic elements	✗	✗	✓	✓	✓	✓
Contactora	✗	✗	✓	✓	✓	✓
Motor	✗	✗	✗	✗	✓	✓
Diferential	✗	✗	✗	✗	✓	✓
Lithium battery 3 year	✗	✗	✗	✗	✓	✓
Lead battery 1,5 year	✗	✗	✗	✗	✓	✓
BBS 3 years	✗	✗	✗	✗	✓	✓
Heating system for battery	✗	✗	✗	✗	✓	✓
Heater webasto (2 twice a year)	✗	✗	✗	✗	✓	✓